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Before the Federal Communications Commission Washington, D.C. 20554

In the Matter of) the about the contraction of
Request for Review of a Decision of the	AUG 2 1 2002
Universal Service Administrative Company By	
School for Language and Communication Development Glen Cove, New York) File No. SLD-246025)
Federal-State Joint Board on Universal Service	CC Docket No. 96-45
Changes to the Board of Directors of the National Exchange Carriers Association, Inc.	CC Docket No. 97-21

ORDER

Adopted: August 5, 2002 Released: August 6, 2002

By the Telecommunications Access Policy Division, Wireline Competition Bureau:

- 1. The Telecommunications Access Policy Division has under consideration a Request for Review filed by the School for Language and Communications Development (School for Language), Glen Cove, New York. School for Language requests review of a decision by the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (Administrator) relating to an application for discounts under the schools and libraries universal service support mechanism. For the reasons set forth below, we deny School for Language's Request for Review and direct SLD to pursue commitment adjustment procedures with regard to certain funds already awarded.
- 2. Under the schools and libraries universal service support mechanism, eligible schools, libraries, and consortia that include eligible schools and libraries, may apply for discounts for eligible telecommunications services, Internet access, and internal connections.³ In order to receive discounts on eligible services, the Commission's rules require that the applicant

¹ Letter from Susanne Lonigro, School for Language and Communication Development, to Federal Communications Commission, filed October 18, 2001 (Request for Review).

² See Request for Review. Section 54.719(c) of the Commission's rules provides that any person aggrieved by an action taken by a division of the Administrator may seek review from the Commission. 47 C.F.R. § 54.719(c).

³ 47 C.F.R. §§ 54.502, 54.503.

eligible for the school lunch program to establish a school's discount rate, ranging from 20 percent to 90 percent, to be applied to eligible services. 11

- 4. Block 4 of the FCC Form 471, a Discount Calculation Worksheet, is used to help applicants determine the percentage discount to which each applicant is entitled. ¹² In order to calculate a school's site-specific eligible discount percentage, applicants are requested to indicate the number of students in each school, along with the number of students eligible for the NSLP. ¹³ If NSLP data is unavailable for the school, or, if an applicant wishes to do so, an applicant may instead use a federally-approved alternative mechanism. ¹⁴ Once the applicant determines the percentage of students that may be eligible for the NSLP (either from NSLP data or by a federally-approved alternative mechanism) the discount matrix is used to determine the percentage discount for the applicant. ¹⁵ The eligible discount percentage is also entered into Block 4. ¹⁶
- 5. On January 19, 2001, School for Language filed a FCC Form 471 with SLD.¹⁷ In Block 4 of its application, School for Language indicated that none of its students participated in the NSLP, but that the school was eligible for a 60 percent discount.¹⁸ During its review of School for Language's application, SLD requested documentation supporting the eligible discount rate for the school.¹⁹ School for Language informed SLD that it based the discount percentage for its school on the published percentage of students eligible for NSLP of the public school district within which it is located.²⁰ Subsequently, SLD adjusted School for Language's discount rate to 20 percent and issued a funding commitment decision letter on July 23, 2001.²¹

^{11 47} C.F.R. § 54.505(c).

¹² Form 471.

¹³ Id. See also Universal Service Order, 12 FCC Rcd at 9044-9046.

¹⁴ 47 C.F.R. §505(b)(1). See also Universal Service Order, 12 FCC Rcd at 9045 ("These alternative mechanisms permit schools to choose from among existing sources of poverty data a surrogate for determining the number of students who would be eligible for the national school lunch program. A school relying upon one of these alternative mechanisms could, for example, conduct a survey of the income levels of its students' families.").

¹⁵ See Form 471 Instructions at 12. See also Universal Service Order, 12 FCC Rcd at 9049-9050.

¹⁶ See Form 471.

¹⁷ FCC Form 471, School for Language and Communication Development, filed January 19, 2001 (School for Language Form 471).

¹⁸ Id

¹⁹ See Problem Resolution Form Detail Log, Schools and Libraries Division, Universal Service Administrative Company, dated May 23, 2001.

²⁰ See Facsimile from Susanne Lonigro, School for Language and Communication Development to Robert Vaughn, Schools and Libraries Division, Universal Service Administrative Company, dated May 23, 2001. The statistics used by School for Language were published in April 1999, and were based on a statistical profile from the fall of 1997, more than three years before School for Language filed its application.

²¹ Letter from Schools and Libraries Division, Universal Service Administrative Company to Susanne Lonigro, School for Language and Communication Development, dated July 23, 2001. According to the discount matrix, if less than 1 percent of students qualify for the NSLP and the school is located in an urban area, the school qualifies for a 20 percent discount. See FCC Form 471 Instructions at 12.

- 6. On July 30, 2001, School for Language appealed to SLD the funding commitment decisions for Funding Request Number (FRN) 595288 and FRN 595325. In its appeal, School for Language asserted for the first time that the school was located in a school district where the percentage of children eligible for the National School Lunch Program is 38.4 percent. School for Language asserted that according to the discount matrix, the school should be eligible for a 60 percent discount for each of the funding requests. On October 1, 2001, SLD affirmed its initial decision and denied School for Language's appeal. SLD explained that the 60 percent discount rate could not be supported by appropriate documentation.
- 7. On October 18, 2001, School for Language filed the instant Request for Review with the Commission. School for Language asserts that the school is a publicly funded special education school and that because the school does not participate in the NSLP, it has never collected income data from the families whose children attend the school. In addition, School for Language states that in previous funding years they used a discount percentage based upon the national school lunch eligibility of the district where the school is located. School for Language claims that the school should have been notified in advance of whether an alternative method of determining the eligible discount rate for the school was necessary.
- School for Language's Request for Review because it was erroneous for School for Language to rely upon the overall percentage of children eligible for the NSLP in the school district to determine the eligible discount rate for the school. The Commission's rules, along with the instructions for the FCC Form 471, clearly state that a school may use either an actual count of students eligible for the NSLP or a federally-approved alternative mechanism to determine the level of poverty for purposes of the schools and libraries universal service discount mechanism. We note that in limited circumstances an applicant is permitted to rely upon the weighted average discount for the school district in determining the eligible discount rate, but only if the applicant is an "Administrative Entity" or "New School Construction." School for Language by its own description is neither. Therefore, by basing the discount rate for School for

²² Letter from Susanne Lonigro, School for Language and Communication Development to Schools and Libraries Division, Universal Service Administrative Company, dated July 26, 2001.

²³ Id.

²⁴ Id

²⁵ Letter from Schools and Libraries Division, Universal Service Administrative Company to Susanne Lonigro, School for Language and Communication Development, dated October 1, 2001.

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²⁷ Request for Review.

²⁸ Id.

²⁹ Id.

³⁰ Id.

³¹ See supra note 7.

³² See FCC Form 471 Instructions at 12.

³³ School for Language Form 471.

Language on a school district's overall eligibility for NSLP, School for Language did not utilize one of the permissible methods of determining the eligible discount rate for the school.³⁴

- 9. Further, we also reject School for Language's argument that the school used a similar method of determining its eligible discount rate in previous funding years and that SLD should have notified the school in advance so it could prepared an alternative method.³⁵ First, failure to detect violations in prior funding years does not preclude SLD or the Commission from requiring compliance with the Commission's rules in later year.³⁶ Otherwise, applicants would have no incentive to comply with program rules once they discovered a prior violation was erroneously undetected. Thus, School for Language bore the risk that its application would be denied in Funding Year 4 despite the failure of SLD to detect a similar violation in prior funding years. Indeed, where a commitment of funds has been made for an application that violated our regulations, the commitment will ordinarily be cancelled or adjusted and efforts will be made to recoup any funds improperly disbursed.³⁷ Therefore, to the extent that SLD may have improperly awarded discounts in prior funding years, we direct SLD to adjust these funding commitments in accordance with Commission rules and its established funding commitment adjustment procedures.
- 10. Moreover, in light of the thousands of applications that SLD reviews and processes each funding year, it is administratively necessary to place on the applicant the responsibility of understanding all relevant program rules and procedures.³⁸ School for

³⁴ In fact, the Commission specifically rejected using generalized methods of estimating the number of eligible children in a particular area. See Universal Service Order, 12 FCC Rcd at 9045 ("We conclude that only federally-approved alternative mechanisms, which rely upon actual counts of low-income children, provide more accurate measures of poverty and less risk of overcounting, than other methods suggested by some commenters that merely approximate the percentage of low-income children in a particular area.").

³⁵ Request for Review.

³⁶ See generally In re Applications of Roy E. Henderson d/b/a Pueblo Radio Broadcasting Service Sanchez Communications, Inc., Hal S. Widsten Classic Media, Inc., Buena Suerte Broadcasting Corp., O-V Communications for Construction Permit for a New FM Station in Oro Valley, Arizona, 5 FCC Rcd 6278, para. 6 (1990) (failure of FCC staff to detect errors in an application does not excuse applicant from compliance with the Commission's rules). See Request for Review of the Decision of the Universal Service Administrator by Ruidoso Municipal School District Ruidoso, New Mexico, Federal-State Joint Board on Universal Service, Changes to the Board of Directors of the National Exchange Carrier Association, Inc., CC Docket Nos. 96-45 and 97-21, Order, 15 FCC Rcd. 15547, n.10 (2000) (citing In Re Applications of Mary Ann Salvatoriello, 6 FCC Rcd 4705 (1991), citing Office of Personnel Management v. Richmond, 496 U.S. 414 (1990) (Erroneous advice from a government employee has never been found to create estoppel against the Federal Government, particularly when the relief requested would be contrary to an applicable statute or rule. Persons relying on informal advice given by Commission staff do so at their own risk.)).

³⁷ See Changes to the Board of Directors of the National Exchange Carrier Association, Inc., Federal-State Joint Board on Universal Service, CC Dockets No. 96-45 and 97-21, Order, 15 FCC Rcd 7197, para. 8 (rel. October 8, 1999) (Commitment Adjustment Waiver Order); Changes to the Board of Directors of the National Exchange Carrier Association, Inc., Federal-State Joint Board on Universal Service, CC Dockets No. 96-45 and 97-21, Order, FCC 99-291, (rel. October 8, 1999); Changes to the Board of Directors of the National Exchange Carrier Association, Inc., Federal-State Joint Board on Universal Service, CC Dockets No. 96-45 and 97-21, Order, 15 FCC Rcd 22975 (rel. October 26, 2000) (Commitment Adjustment Order) (adopting adjustment procedures).

³⁸ See Request for Review by Anderson School Staatsburg, Federal-State Joint Board on Universal Service, Changes to the Board of Directors of the National Exchange Carrier Association, File No. SLD-133664, CC Docket Nos. 96-45 and 97-21, Order, 15 FCC Rcd 25610 (Com. Car. Bur. rel. Nov. 24, 2000), at para. 8 ("In light of the thousands (continued....)

Language's misunderstanding or unfamiliarity of Commission policies in prior funding years provides no basis for deviating from the Commission's policy of placing on the applicant the responsibility for understanding program rules and procedures.³⁹ Accordingly, the burden of supporting the requested discount level falls on the applicant, School for Language has failed to meet that burden for the funding requests at issue in the instant appeal. Thus, we deny School for Language's Request for Review.

- ACCORDINGLY, IT IS ORDERED, pursuant to authority delegated under sections 0.91, 0.291, and 54.722(a) of the Commission's rules, 47 C.F.R. §§ 0.91, 0.291, and 54.722(a), that the Request for Review filed by the School for Language and Communication Development on October 18, 2001 IS DENIED.
- 12. ACCORDINGLY, IT IS FURTHER ORDERED that the Schools and Libraries Division review the School for Language and Communication Development's funding commitments for prior funding years and, if warranted, pursue funding commitment adjustment in accordance with the terms of this Order, Commission rules, and the established commitment adjustment procedures.

FEDERAL COMMUNICATIONS COMMISSION

Mark G. Seifert Deputy Chief, Telecommunications Access Policy Division Wireline Competition Bureau

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of applications that SLD reviews and processes each funding year, it is administratively necessary to place on the applicant the responsibility of understanding all relevant program rules and procedures.").

³⁹ See, e.g., Request for Review of Decision Universal Service Administrative Company by Arizona Call-A-Teen Center, Federal-State Joint Board on Universal Service, Changes to the Board of Directors of the National Exchange Carrier Association, CC Docket No. 96-45, Order, 15 FCC Rcd 18634, 18637 (Com. Car. Bur. rel. May 15, 2000), at para. 6.